

Child abuse claims



Fact Sheet

How to make a claim



Contacting us

You can make contact via telephone, email, website or social media.

We will then respond or make contact when convenient for you to discuss the basis of the claim you wish to bring.



Meeting us

You may feel it is important to meet face to face for the first meeting bearing in mind the sensitive nature of discussions. This can be at your home, a mutually convenient location or our offices.

At the meeting we will discuss in further detail the claim, including the background, the funding and how we manage the claim throughout the process, making it as easy as possible for you.



Starting the claim

We need to ensure that everybody knows how matters will progress; we do this by giving you a Summary of work showing all we will do to try and win your case.

We will then obtain all relevant documents and records. We use these to better understand you and help support your claim.



Progressing the claim

A formal letter needs to be sent to those responsible which you will approve. We like you to sign off the letter so we know we have fully understood your claim.

We next send this approved letter, assess the response and advise you how best to proceed.



Find out how we can help,
contact Charles Derham

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